

Vidya Vikas Mandal's
Shree Damodar College of Commerce & Economics, Margao Goa
TY B.Com Semester-V, Semester End Examination, November 2023
SUB: Industrial Management

Duration: 2 Hours

Total Marks: 80

- Instructions: 1) All questions are compulsory. However, internal choice is available
2) Answer sub questions in question 1 and question 2 in not more than 100 words each
3) Answer questions from question 3 to question 6 in not more than 400 words each
4) Figures to the right indicate full marks

- Q 1 Answer any four of the following: (4x4=16)
a) Why industrial management is important?
b) List any 4 principles of scientific management
c) Explain any 4 problems of plant layout.
d) What do you mean by industrial productivity?
e) Write a note on National Productivity Council
f) Write a note on psychological hazards.

- Q 2 Answer any four of the following: (4x4=16)
a) List any 4 benefits of TQM
b) Write a note on Six Sigma
c) Explain the concept of ISO 9000
d) What do you mean by occupational health?
e) Write a note on OAHAS 18000
f) State any 4 effects of industrial accidents on employees

- Q 3 A) Describe the various factors determining factory location. (12)
OR
X) State and explain the various types of plant layout.

- Q 4 A) Describe the various factors affecting work environment. (12)
OR
X) Highlight the significance of higher industrial productivity.

- Q 5 A) Enumerate the various principles of TQM (12)
OR
X) What do you mean by Quality Circles? Describe the features of quality circles in detail.

- Q 6 A) Elaborate the objectives of safety management in detail. (12)
OR
X) State and explain the various causes of industrial accidents.
